

PUBLIC TRANSIT SURVEY

Link Transit is beginning a 5-year plan for our community.
What do you want to see in the future? Tell us what you think!

1. Do you use Link Transit?

- ☐ Yes
☐ No

The following questions are only for those who answered **Yes** to question 1:

2. Which route(s) do you use? **Select all that apply.**

- ☐ Red
☐ Orange
☐ Blue
☐ Green
☐ Purple

3. How often do you use Link Transit?

- ☐ Every day
☐ Multiple times a week
☐ Once a week
☐ A couple times a month
☐ A few times a year

4. How do you usually get to the bus stop?

- ☐ Walking
☐ Biking
☐ I use Link Paratransit and get picked up
☐ I get dropped off
☐ Other _____

5. Why do you use Link Transit?

- ☐ To save money
☐ To save or better utilize time
☐ Less stressful than driving
☐ I don't have a car
☐ I have a disability that limits my ability to drive
☐ Other _____

6. Where does Link Transit take you? **Select all that apply.**

- ☐ Work
☐ School
☐ Shopping (food and retail)
☐ Appointments
☐ Social Purposes
☐ Church or Place Worship
☐ Other _____

7. Would you be interested in participating in a Transit Rider Committee to provide your feedback on how to improve the Link Transit system? This would involve participating in 1 virtual or in-person small-group meeting to occur between January 2024 - August 2024.

- ☐ Yes
☐ No

8. Please provide an email address where we can contact you about the Transit Rider Committee.

9. What would get you to use Link Transit or use it more frequently? **Select all that apply.**

- ☐ More frequent service on existing routes
☐ Extended service hours (earlier or later in the day during the week)
☐ Extended service hours (earlier or later in the day during weekends)
☐ More direct bus service to my destination
☐ If the service was more reliable
☐ New or better stop or station amenities (benches, shelters, etc.)
☐ It's great the way it is
☐ Nothing would get me to use the service
☐ Other _____

10. Where does Link Transit currently **not** go that you would like it to go? Please provide an address or destination name:

The following questions are only for those who answered **Yes** to question 1:

11. Is there anything else you would like to say about Link Transit?

12. How do you travel to or from the Link Transit Transfer Hub in downtown Burlington? **Select all that apply.**

- ☐ Drive alone
- ☐ Drive or ride with others
- ☐ Walk
- ☐ Bike
- ☐ Take the bus
- ☐ Uber, Lyft, or Taxi
- ☐ Other

13. If you selected "e. Take the bus" in the question above, please specify which route(s) you ride to or from the Transfer Hub. **Select all that apply.**

- ☐ Red
- ☐ Orange
- ☐ Blue
- ☐ Green
- ☐ Purple

14. How often do you visit the Transfer Hub in downtown Burlington?

- ☐ Daily
- ☐ A few times per week
- ☐ A few times per month
- ☐ Occasionally
- ☐ I have never been

15. What would improve the experience at the Transfer Hub? **Select all that apply.**

- ☐ Nothing! It's perfect.
- ☐ More shelters
- ☐ More benches
- ☐ Public restrooms
- ☐ Cell phone charging stations
- ☐ Other

- ☐ Vending machines
- ☐ WIFI access
- ☐ More maps or directional

16. What else would improve the experience at the passenger transfer center? **Select all that apply.**

- ☐ Bicycle parking
- ☐ Bicycle lockers
- ☐ More parking
- ☐ Different location
- ☐ Not sure
- ☐ Other

Demographic Questions (Optional, but for all survey respondents):

17. What is your age?

- ☐ Under 18
- ☐ 18-25
- ☐ 26-35
- ☐ 36-45
- ☐ 46-65
- ☐ 65+
- ☐ Prefer not to say

18. Do you have any children under the age of 18 living in your household?

- ☐ Yes
- ☐ No

19. What is your race or ethnicity? **Select all that apply.**

- ☐ Black or African American
- ☐ Asian or Asian American
- ☐ Hispanic or Latino
- ☐ White or European
- ☐ American Indian or Alaska Native
- ☐ Middle Eastern or North African
- ☐ Prefer not to say
- ☐ Self-identify: _____

20. How many vehicles are in your household?

- ☐ 0
- ☐ 1
- ☐ 2
- ☐ 3 or more
- ☐ Not Sure
- ☐ Prefer not to say

21. What is your household's total annual income?

- ☐ Under \$15,000
- ☐ \$15,001-\$30,000
- ☐ \$30,001-\$45,000
- ☐ \$45,001-\$60,000
- ☐ \$60,001-\$75,000
- ☐ Over \$75,000
- ☐ Prefer not to say

22. Do you identify as disabled or chronically ill?

- ☐ Yes
- ☐ No

23. Is English the primary language spoken in your home?

- ☐ Yes
- ☐ No

24. What is your home zip code?
